

DIEGO TOSTADO

Digital Transformation Consultant & Solutions Engineer

Mexico (Remote)

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A consultant who builds. I run discovery with executives, translate tangled operations into implementation-ready specifications, and deliver the systems — no-code, automation, and AI — that make them real. Seven years bridging business and technology, partnering directly with US & international clients in fluent English.

CORE COMPETENCIES

Solution Architecture · Requirements Engineering · Product Discovery · Digital Transformation · Business Process Analysis · **No-Code / Low-Code Development** · Workflow Automation · **AI Adoption Strategy** · Data Modeling · API & Integration Strategy · Stakeholder Management · BI & Dashboards

EXPERIENCE

LowCode Agency — Product Engineer (from Business Analyst)

Oct 2024 – Present

Remote · US & international clients · the world's #1 Glide development agency (350+ apps shipped)

- › Own discovery, solution design, and product definition for digital-transformation builds — turning stakeholder workshops into implementation-ready **PRDs, data models, and automation architectures**.
- › Contributed to **50+ no-code / low-code projects** — SaaS products, internal tools, client portals, and automation platforms across multiple industries — working entirely in English with US-based clients.
- › Define practical **AI-adoption strategies** for SMBs, mapping AI into operational workflows and building agent & automation concepts on the Claude, OpenAI, and n8n ecosystems.

Progressus Digital — Business Analyst / No-Code Developer

2022 – Sep 2024

- › Led digital-transformation projects end to end for a boutique agency, translating client needs into requirements and shipping automations and web-apps to production.
- › Built **BI pipelines** from data collection through analysis and visualization, turning raw operational data into decision-ready dashboards.

ASAP Consultores — Business Consultant

2019 – 2022

- › Delivered **8–10 client engagements** across retail, logistics, and food — improving operational ROI by **~30%** on six-month projects through process optimization and KPI dashboards.
- › Designed the full operating model — structure, processes, and workflows — for a **greenfield cold-storage business** on the Mexico–US import/export border.

EDUCATION

B.S. Industrial & Systems Engineering — Tecnológico de Monterrey (ITESM), Campus Laguna

2014 – 2019

Certificate of Advanced Specialization in Business Analytics — ITESM

2024

CERTIFICATIONS · TOOLS · LANGUAGES

Certifications: Glide Level 2 Certified Expert (2024) · Building AI Business Software (2024) · Glide Intelligent Automation (2025)

Tools: Glide · Airtable · Make.com · Softr · n8n · Supabase · Power BI · AI-assisted development · REST APIs & Webhooks · Claude & OpenAI APIs

Languages: Spanish (native) · English (full professional)